

## Website Accessibility Statement for Private Entities pursuant to Art. 3 paragraph 1 of Law No. 4 of January 9, 2004

**POLLINI RETAIL S.p.A.** is committed to making its website accessible, in accordance with Law no. 4 of 9 January 2004. This accessibility statement applies to: <https://www.pollini.com/it>

### Compliance status

#### Partially compliant

This website is partially compliant with the requirements set out in Annex A of the UNI CEI EN 301549 standard, due to the non-compliance issues listed below.

### Non-Accessible Content

The content described below is not accessible due to non-compliance with Law No. 4 of 9 January 2004:

- **C.9.1.1.1 – Non-text content**  
Some non-text content presented to users does not have an equivalent text alternative.
- **C.9.1.3.1 – Info and relationships**  
In some cases, information, structure, or relationships conveyed through presentation cannot be programmatically determined or are not available in text form.
- **C.9.1.4.3 – Minimum contrast**  
The visual presentation of text and images of text does not always meet the required minimum contrast ratio, except where permitted by regulations (e.g., logos).
- **C.9.1.4.11 – Non-text contrast**  
Some essential components do not meet the minimum contrast ratio of 3:1 against adjacent elements.
- **C.9.2.1.1 – Keyboard**  
Some functionalities cannot be operated via keyboard (or equivalent input interface).
- **C.9.2.2.2 – Pause, Stop, Hide**  
Some animations, blinking, scrolling, or auto-updating information that starts automatically and lasts more than five seconds, or appears alongside other content, do not provide mechanisms to pause, stop, or hide them.
- **C.9.2.4.1 – Bypass blocks**  
There is no mechanism to skip repeated content blocks across pages.
- **C.9.2.4.2 – Page titled**  
Some sections do not have titles that describe their topic or purpose.
- **C.9.2.4.3 – Focus order**  
In some sections navigable sequentially, the focus order does not preserve meaning and operability.
- **C.9.2.4.4 – Link purpose (in context)**  
The purpose of some links cannot be determined from the link text alone or in combination with adjacent content.
- **C.9.2.4.7 – Focus visible**  
The focus indicator is not visible on some interactive elements.

- **C.9.3.2.2 – On input**  
Changing the setting of a user interface component may trigger unexpected context changes.
- **C.9.3.3.1 – Error identification**  
In some cases, input errors are not clearly identified or described in text.
- **C.9.3.3.2 – Labels or instructions**  
Labels or instructions are not always provided where user input is required.
- **C.9.4.1.2 – Name, role, value**  
In some cases, user interface components (including form elements, links, and script-generated components) do not have correct or properly set names, roles, states, properties, and values, or changes are not communicated to assistive technologies.
- **C.9.4.1.3 – Status messages**  
Some status messages are not presented in a way that assistive technologies can interpret without moving focus.
- **Non-web documents (e.g., PDFs)**  
Some documents may not be fully compliant. An accessible version can be requested via the feedback mechanism provided in this statement.

Accessible alternative versions of content may be obtained by configuring appropriate accessibility settings through the **AccessiWay widget (overlay)**.

For proper functionality, the widget must be fully loaded and the relevant adaptations activated. Improper configuration may adversely affect accessibility.

## Preparation of the accessibility statement

This statement was prepared on **24/03/2026**.

The assessment was carried out by third parties through objective and subjective analysis (see Article 3(1) of Commission Implementing Decision (EU) 2018/1523).

The statement was last reviewed on **24/03/2026**, in compliance with the recommendation to review it periodically (at least annually).

## Feedback and contact information

You can report accessibility issues or request information by emailing: [accessibility@pollini.com](mailto:accessibility@pollini.com)

Pollini Retail s.p.a.  
SEDE LEGALE  
Strada Erbosa Uno, 92  
47043 Gatteo (FC)  
Italia

t +39 0541 816 311  
f +39 0541 816 370  
pollini@pollini.com  
www.pollini.com  
polliniretail@pec.it  
CODICE FISCALE  
03152860403  
PARTITA I.V.A.  
IT03152860403  
CAPITALE SOCIALE  
€ 5.000.000 I.V.  
REG.IMP.DI FORLÌ-CESENA  
N.03152860403  
Società con socio unico.  
Società soggetta alla direzione  
e coordinamento di Aeffè S.p.A.

## Enforcement Procedure (AgID)

In the event of an unsatisfactory response or failure to respond within thirty (30) days, the user may submit a complaint to the Italian Digital Agency (AgID) via certified email (PEC) at: [protocollo@pec.agid.gov.it](mailto:protocollo@pec.agid.gov.it)

## Website Information

- Date of publication: 6 September 2012
- Usability testing conducted: Yes
- Content Management System (CMS): FOOR, custom software developed using Laravel

## Organizational Information

- Number of employees with disabilities: 0
- Number of workstations for employees with disabilities: 2

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CODICE FISCALE

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